GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:5040
ANSWERED ON:27.08.2001
DELAY IN DELIVERY OF SPEED POST
VIRENDRA KUMAR

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government are aware of the incidents of inordinate delay in the delivery of Speed Posts;

(b) if so, the action taken against the Officials that are responsible for the delay; and

(c) the progress made in the computerisation of Speed Post Centres in the country?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) to (c): The delivery efficiency of Speed Post service is monitored in a sustained & regular manner to identify the number of articles delivered on time and the causes for delay, if any. If the delay is on account of negligence on the part of any departmental official, suitable punitive action is taken. Out of one hundred twenty (120) National Speed Post Centres, computers have been provided at one hundred & sixteen (116) Centres.